



OPETUSHALLITUS
UTBILDNINGSTYRELSEN

Finnish National Agency for Education Strategy 2026–2027



Vision

What goal are we working towards?

Education as the foundation for
a meaningful future

Values

What are our operations based on?

Trust

Openness

Sustainability

Equality

Mission

Why do we exist as an organisation?

We work as experts, developers,
and service providers in
education, languages, and
internationalisation.



Strategic objectives of the Finnish National Agency for Education

SOCIETAL OBJECTIVES

We aim to:

strengthen education, learning and skills

enhance equality, non-discrimination and inclusion

advance internationalisation and Finland's international cooperation

strengthen wellbeing, sustainability skills and confidence in the future

strengthen the role of national languages in Finnish society and culture.



ORGANISATIONAL OBJECTIVES

We aim to:

create the conditions for evidence-based action and constructive social dialogue

provide a seamless and reliable customer experience

build a thriving, learning-oriented working community

manage operations and finances with foresight.



Societal objectives 1/5: Strengthen education, learning and skills

We will:

- support the development of basic skills
- work to improve learning outcomes
- strengthen high-quality education, teaching, skills development and lifelong learning
- develop leadership in education and training and build employee expertise.



Societal objectives 2/5: Enhance equality, non-discrimination and inclusion



We will:

- foster equality and accessibility in education and reduce skill segregation
- enhance access to personalised education pathways
- develop education and training to meet the needs of working life
- promote participation and active citizenship among learners
- advance language inclusion and equality.

Societal objectives 3/5: Advance internationalisation and Finland's international cooperation

We will:

- strengthen international cooperation, skills and mobility through our programmes, enabling more people to participate in global activities
- raise Finland's profile as a study destination and create streamlined services to support international students in graduating and working in Finland
- support Finland's education and training sector in international cooperation and education export
- enable Finnish participation in EU international cooperation initiatives.



Societal objectives 4/5:

Strengthen wellbeing, sustainability skills and confidence in the future

We will:

- reinforce trust in education and training
- strengthen the sector's capacity to attract and retain talent in collaboration with our stakeholders
- foster a culture that advances learners' growth and wellbeing
- enhance wellbeing management through collaborative approaches
- strengthen the knowledge and skills needed in education to promote sustainability, climate responsibility and the circular economy
- promote an active lifestyle for people of all ages.



Societal objectives 5/5: Strengthen the role of national languages in Finnish society and culture



We will:

- promote understanding of language and the significance of linguistic choices
- safeguard the functioning of society by maintaining standard Finnish and Swedish
- promote proper, clear and accessible language in public communication
- foster connections to linguistic heritage at both individual and societal levels
- encourage sustainable multilingualism and parallel use of languages.

Organisational objectives



Organisational objectives 1/4: Create the conditions for evidence-based action and constructive social dialogue

We will:

- strengthen our influence through strong partnerships and stakeholder cooperation
- actively engage in public debate, emphasising our role and mission
- advance research collaboration and promote the use of our data
- use language that is clear, accessible and appropriate to the context.



Organisational objectives 2/4:

Provide a seamless and reliable customer experience

We will:

- strengthen our customer-centric approach
- expand digital services and ensure that they are accessible and user-friendly
- ensure a systematic approach to managing and monitoring customer experience
- ensure responsible use of AI.



Organisational objectives 3/4:

Build a thriving, learning-oriented working community



We will:

- foster inclusion, openness, peer support and timely communication in our workplace
- build our expertise in a proactive and goal-oriented way
- promote creative thinking and innovative approaches
- ensure appropriate working conditions and provide opportunities for recovery during the workday.

Organisational objectives 4/4:

Manage operations and finances with foresight



We will:

- align our operations and resources through proactive planning and forecast reporting
- make sure that all employees have timely access to key information and financial transparency
- develop our funding model to ensure greater coherence and long-term stability
- integrate ecological sustainability into the core of our operations.



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