

How can you address digital transformation in volunteering projects?



USE DIGITAL APPROACHES TO SUPPORT VOLUNTEERS BEFORE, DURING, AND AFTER THE ACTIVITY



Organisations in support and host roles should leverage digital approaches wherever they bring added value. It can include onboarding and preparing volunteers, supporting them with check-ins and ongoing communication, and offering various low-threshold avenues of support before, during, and after the activity as needed.

ENSURE THAT VOLUNTEERS HAVE THE DIGITAL COMPETENCES THEY NEED

Use existing frameworks such as DigComp or tools like the [Europass digital skill test](#) to help volunteers reflect on their digital competences. In the onboarding meeting, you can connect digital topics to language skills, social competences, and general well-being strategies. Consider co-creating and assessing approaches with volunteers to ensure participation and alignment with their needs.



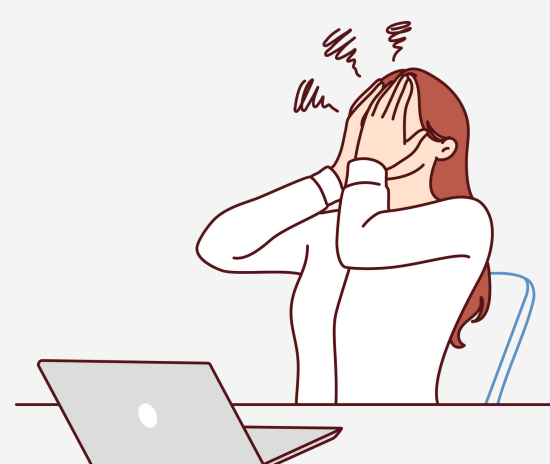
BOOST THE IMPACT OF YOUR PROJECT WITH VOLUNTEERS' DIGITAL COMPETENCES



Identify volunteers' existing digital competences and co-develop ways to use them during their volunteering activity. This can increase the community impact of your project and boost learning in your organisation. Considering volunteers' viewpoints on existing challenges in Digital Transformation can also provide new insights.

SUPPORT VOLUNTEERS' DIGITAL WELL-BEING

Ensure proper support for volunteers digital well-being during their activity. Encouraging volunteers to maintain their digital well-being also supports their overall well-being during volunteering activities and beyond. Be also mindful of mentors' digital well-being.



What is Digital Transformation in the European Solidarity Corps programme?

The European Solidarity Corps can play a role in Digital Transformation in Europe by supporting Europeans, regardless of their gender, age and background, to live and thrive in the digital age. This can include projects and activities that aim to boost digital skills, foster digital literacy, and develop an understanding of the risks and opportunities of digital technology.

The European Solidarity Corps also promotes the use of virtual and digital components such as information, communication and technology tools in all projects and activities.

Read more at:
https://youth.europa.eu/solidarity_en